

GM Parts Connect: Redefining the Parts Experience

We're excited to introduce the next generation of innovation with GM Parts Connect — delivering powerful new enhancements designed to simplify workflows, accelerate productivity, and elevate the overall parts experience. A smarter way to find parts, built with efficiency and usability in mind, these updates help streamline everyday tasks while providing faster access to the information your team relies on. The following major enhancements are now available in GM Parts Connect.

Presenting a totally refreshed, modern interface for improved user experience.

Helping you to find the right part, faster.

-  VIN look up by license plate or repair job - where available.
-  Search using the part name you know in multiple languages!
 - GM Parts Connect understands what you call the part. Even if you use more common automotive terms, spell it wrong, or use another supported language.
 - Search for parts using the name in the service procedure.
 - Search by image or by voice, using your camera or microphone.
-  We've added a new navigation style that uses photos to represent category and subcategory.
-  We've updated graphic driven navigation images to resemble the vehicle you're working on.

Get every bit of information you need to complete the repair.

-  Explore high-resolution and interactive 3D part images along with the catalog illustrations.
-  See related parts - once you've identified the primary part being replaced.
-  See repair procedures and labor times associated with each part being replaced.
-  See the special and essential tools required by each repair procedure.
-  See part price and availability from your own inventory, right in your shopping cart - where available.
-  Send parts to your dealer management system for normal ordering and invoicing processes.

With less overhead burden on your operation.

-  Web-based, always available, with the latest GM data.
-  Chat with a virtual assistant or live agent for support.
-  Get help with articles, guides, and instructional videos.

All without removing any existing GM EPC feature

Coming Fall 2026: GM Parts Connect will feature seamless integration with Parts Workbench, D2D Link, and Warranty, along with enhanced access to Service Information, Schematics, 3D wiring diagrams—including cable ends—and compatibility with smartphones and tablets.