

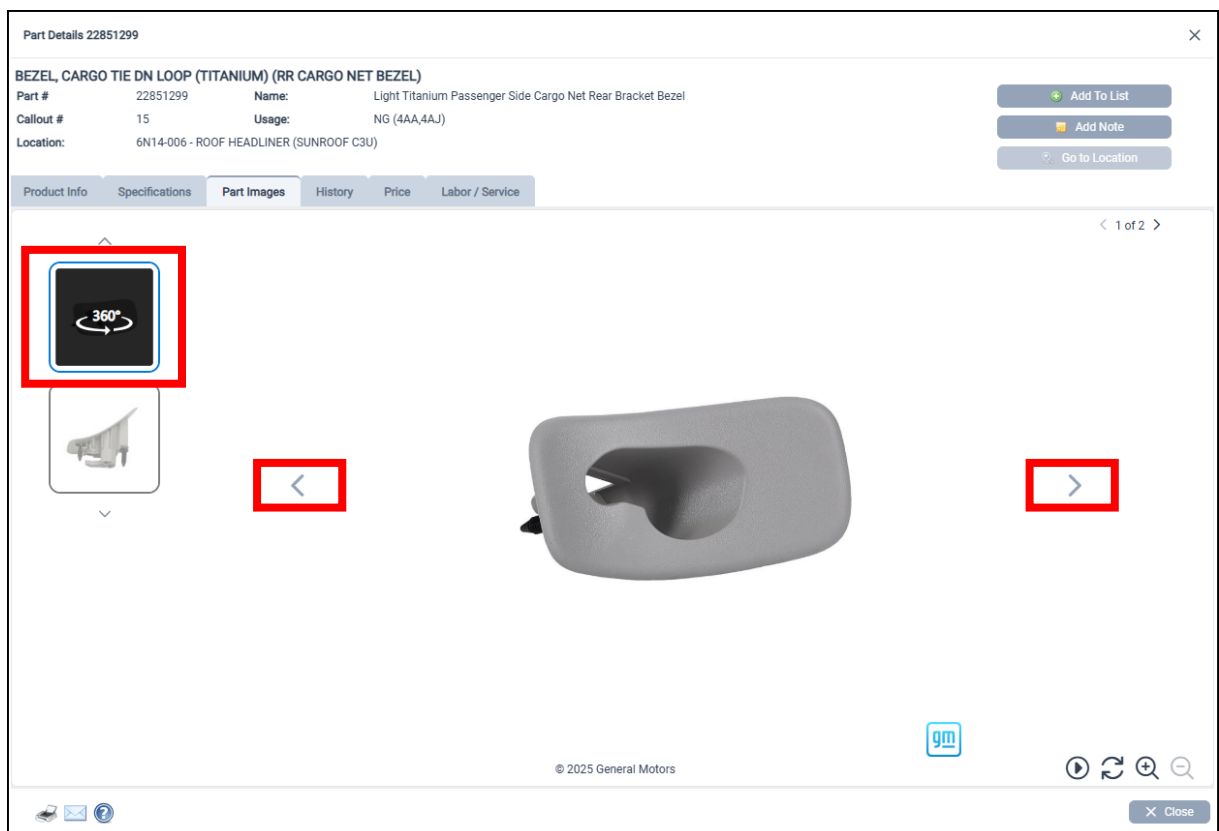


GM Global EPC Updates are Here!

We are pleased to announce the following exciting updates to the GM Global EPC. You will see them on the web-delivered EPC via Global Connect on September 26, 2025. The locally installed USB media will be mailed on October 9, 2025. As always, we are grateful for your input, which has powered these changes. So, keep the suggestions coming as we work together to develop future improvements!

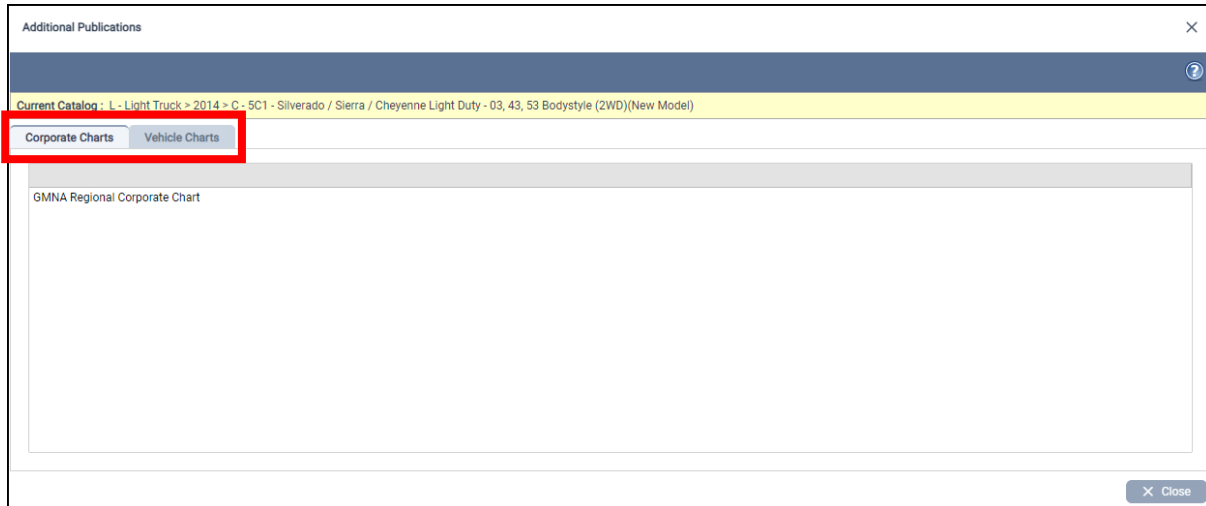
Full 360° view of Part Photos

To provide a more complete view of a part, we are now displaying **a 360° view of several photos** in the **Part Details** window. These images are identified by a “360°” labeled thumbnail. You can rotate the image by first clicking on the thumbnail and then clicking on the left or right arrow. Initially a limited number of these enhanced part photos will be available for viewing, with additional added over time.



Updated Corporate and Vehicle Charts

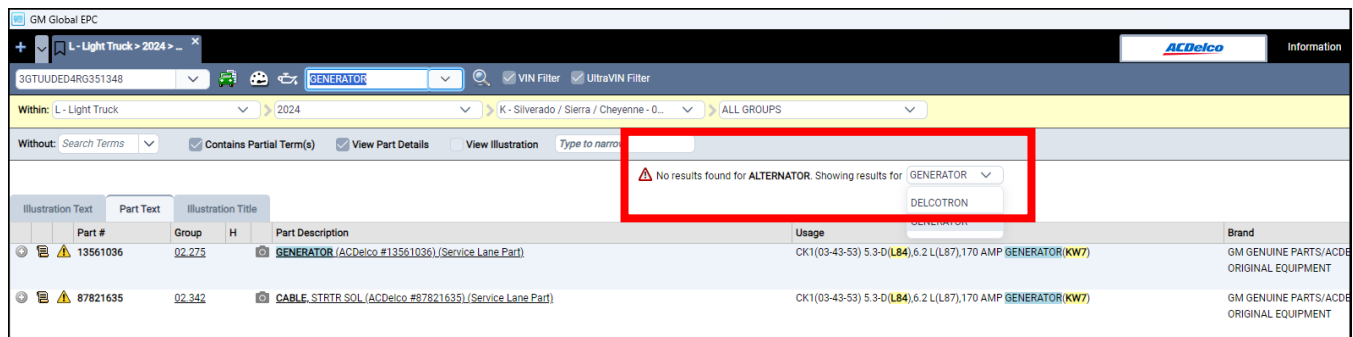
Corporate and Vehicle Charts are being reviewed and refreshed! Keep an eye on them for ongoing improvements. Charts can be viewed in the **Additional Publications** window by selecting **Charts** from the **Information** drop-down, selecting either the **Corporate Charts** or **Vehicle Charts** tab, and then double clicking the desired chart to open it.



Enhanced Part Name Search Results

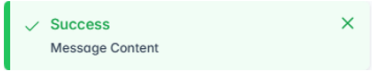
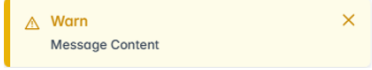
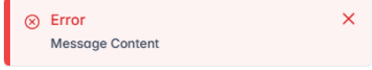
Prior to June 2025, Searches by part name provided a list of available alternate search terms (**Street Names**) for the part. The alternate search was done only when the name entered was not found within the selected catalog. In June, we expanded the list of alternative names by adding **Service Information Part Names**. With that change, we also stopped auto-selecting the first Street Name. That created an extra step to always select from a list of optional part names. We are removing the extra step now.

Going forward: When no part name matches are found in the catalog, the first available Street Name match is auto-selected. Those results will be displayed right away. The list of optional street names and service information names is still available to you. Select one from the list to perform a new search.



Color-Coding of Pop-Up Messages

System messages, events, and actions are now consistently color coded, providing a more intuitive indication of their intent.

1. Blue indicates an “Informational” message.
A blue rectangular message box with a blue vertical bar on the left. It contains a blue circle with an 'i' icon, the word 'Info' in blue, and 'Message Content' in black. A blue 'X' close button is in the top right corner.
2. Green indicates a “Successful” action message.
A green rectangular message box with a green vertical bar on the left. It contains a green checkmark icon, the word 'Success' in green, and 'Message Content' in black. A green 'X' close button is in the top right corner.
3. Orange indicates a “Cautionary” or “Warning” message.
An orange rectangular message box with an orange vertical bar on the left. It contains an orange triangle with an exclamation mark icon, the word 'Warn' in orange, and 'Message Content' in black. An orange 'X' close button is in the top right corner.
4. Red indicates an “Error” message.
A red rectangular message box with a red vertical bar on the left. It contains a red circle with an 'x' icon, the word 'Error' in red, and 'Message Content' in black. A red 'X' close button is in the top right corner.

Service Procedure Link Suppression

An option to suppress auto-opening of the **Service Procedure link** is now available! A new user setting is available in the **Application Settings** menu. Simply click the **‘Automatically Display Service Procedure’** checkbox if you would like Service Procedures to automatically open or uncheck it if you do not want them to open automatically.

Application Settings

General Settings User Settings Dealer Settings Labor Settings

Application Settings

Application Language [EN] English (US) ▼

Data Language [EN] English (US) ▼

Local Time Zone (GMT-5:00) America/New_York ▼

Model Index Layout List ▼

Catalog Index Layout List ▼

Illustration Index Layout Text ▼

Part Text Layout List ▼

Qualifiers Click to select Qualifiers... ▼

Font Size 12 ▲ ▼ Apply

☒ Display price in part text

☐ Auto Complete Search Input

☒ Model - Catalog Results Display in Search

☐ Ranked Results Search Layout

☐ Keep year filtering off at side by side

☐ Switch illustration to right side

☐ Show Additional Part Filters

☒ Automatically Display Service Procedure

Shopping List Settings

Thank You!



For technical concerns, please call the GM EPC Technical Support help desk at **888-994-6372** or sbs_services@snapon.com.

Do you have EPC enhancement suggestions? Data Issues? "We're listening!" Please send us your feedback from the EPC by selecting **Help -> Contact Us**, then send your comments to gmpartscatalog@gm.com.