



GM Global EPC

A year in review: October 2021 through July 2022

It was an amazing and challenging year for the GM Global EPC. Although there were certainly struggles early in 2022, we have recovered and are once again on stable footing. Thank you for your patience as we worked through the recovery process!

Throughout the year, we have continued to keep you foremost in our minds, working to provide as many valuable improvements to the GM Global EPC as we could.

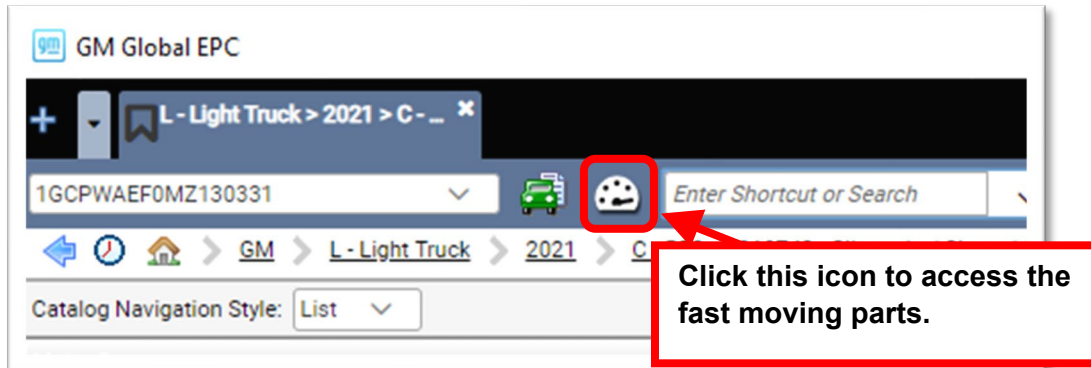
Following is recap of those items. Take a moment to review them and refresh your memory or share them with newer employees. As always, these EPC enhancements reflect feedback from you, our dealers. So, please keep the comments coming!

Contents

Quick Access to Fast Moving Parts	3
Easy Access to Service Information	4
Easy Access to Single Use Parts	5
Refreshed GM logo	6
Multiple Dealer Code (BAC) Support.....	6
Grouped Search Results	6
Improved Access to Part Photos	7
Quick Linking to Part Text from an Illustration	7
Part Note Dates	8
California Proposition Warning on All Parts	9
Improved Synonym Library.....	9
Emailing Part Pictures	9
Model-Specific Navigation Information.....	10
Expanded Display of Parts at the Illustration Level	10
Prompt Where a VIN is Required	11
Better Ways to Work with Saved Jobs	12
ACDelco Logo Update	12
Expanded Access to Bulletins	13
Email Delivery Improvement	13
Thank You!	13

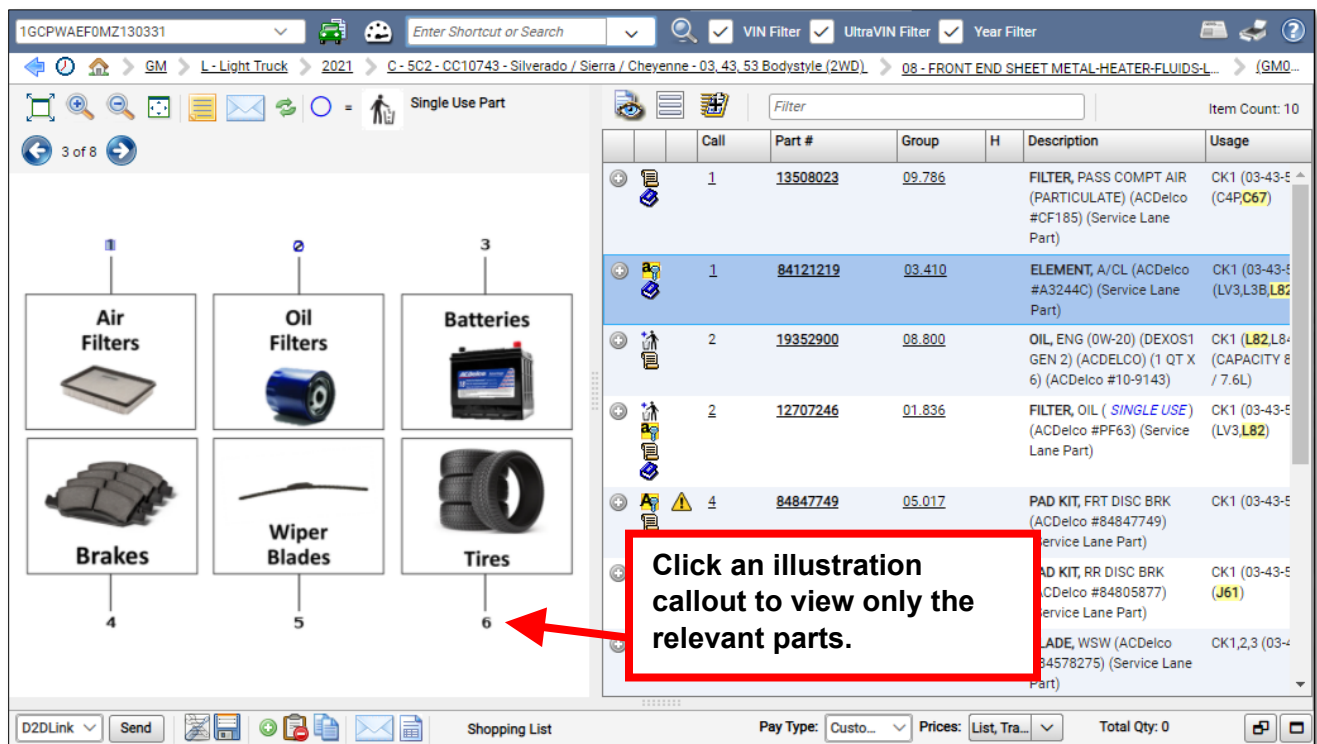
New Features Added Over the Past Year

Quick Access to Fast Moving Parts



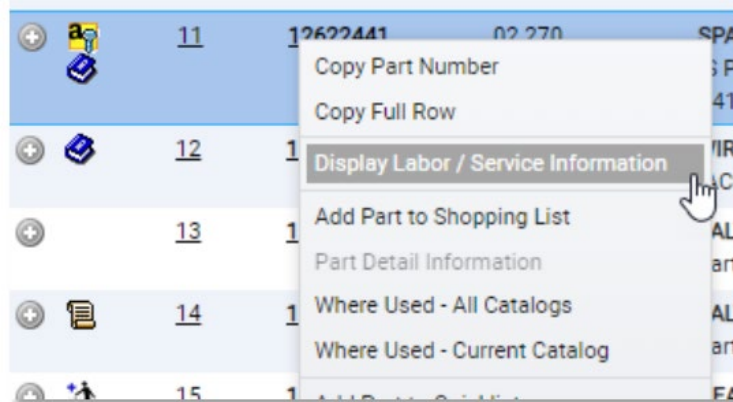
We've added a shortcut to an illustration that displays some commonly-needed maintenance parts. The feature becomes available once you enter a VIN or select a make, model, and year.

Clicking the icon opens an illustration displaying the vehicle specific parts information:



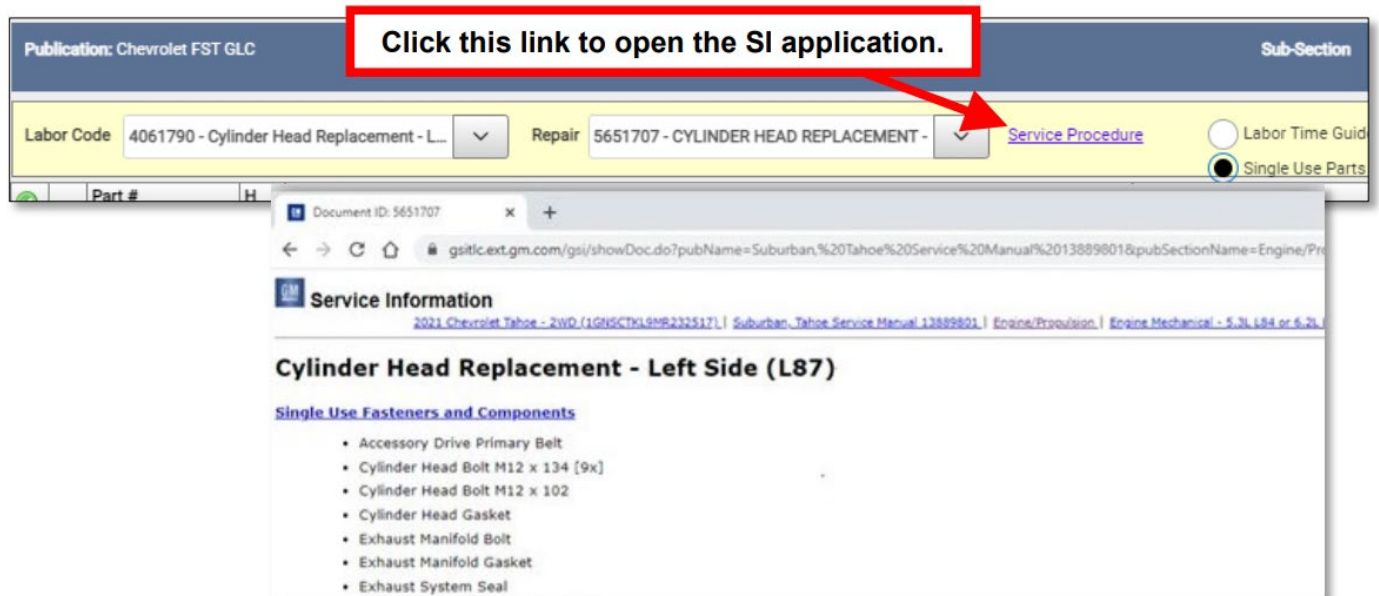
Easy Access to Service Information

You can right-click on a part, then select **Display Labor/Service Information** from the menu:



The application displays a Service Procedure link that opens the corresponding service procedure in the GM Service Information (SI) application. This feature is made possible by a new style of authoring in the SI application, where single use parts are called out at the beginning of the service procedure.

The Service Procedure link becomes available in the Part Details window when a procedure is available for the selected labor code and repair.



Easy Access to Single Use Parts

A new icon appears next to parts with a linked service procedure calling for single use part(s). This is an easy way to identify that replacing the main part also requires the replacement of non-reuseable items.

Please note that availability of the Single Use parts feature applies to some models only, with more being added as data becomes available.

This icon indicates that Single Use parts are available. Clicking it opens the Part Details window, with the Labor/Service tab selected.

With the Labor/Service tab active, select a labor code to display a list of repairs associated with the code.

	Part #	H	Description	Usage	Year	Qty
✓	11546600		BOLT, EXH MANIF (M8X1.25X30.7)	CK1 (03-43-53)	2019-2021	AR
+	12619787		GASKET, VLV RKR ARM CVR (SINGLE USE) (ACDelco #12619787) (Service Lane Part)	CK1 (03-43-53) 5.3 (L82)	2019-2021	02
+	12622325		GASKET, CYL HD (NEW HD BLTS REQ'D WHEN HEAD IS REMOVED) (ACDelco #12622325) (Service Lane Part)	CK1 (03-43-53) 5.3 (L82)	2019-2021	02
+	12626354		GASKET, INT MANIF (ACDelco #12626354) (Service Lane Part)			
+	12657093		GASKET, EXH MANIF (ACDelco #12657093) (Service Lane Part)			
+	12669858		BELT, ACSRY DRV PRIM (ACDelco #12669858) (Service Lane Part)			
+	12677002		PIPE, FUEL FEED INTER (SINGLE USE) (#1)(DIST)(BRAZED FITTING)(L82 12677002)(SING (ACDelco #12677002) (Service Lane Part)			
+	12679463		PIPE, FUEL FEED INTER (SINGLE USE) (#2)(JUMP TO CROSSRAIL PIPE)(SINGLE USE) (ACDelco #12679463) (Service Lane Part)	CK1 (03-43-53) 4.3L (LV3), 5.3 (L82)	2019-2021	01
+	12700915		SEAL KIT, F/INJR (O RING) (ACDelco #12700915) (Service Lane Part)	CK1 (03-43-53)	2019-2021	01
+	12703668		PIPE, FUEL FEED INTER (SINGLE USE) (#1)(DIST)(FORMED FITTING)(L82 12703668)(SINGLE USE) (ACDelco #12703668) (Service Lane Part)	CK1 (03-43-53) 5.3 (L82)	2019-2021	01
+	12707246		FILTER, OIL (SINGLE USE) (ACDelco #PF63) (Service Lane Part)	CK1 (03-43-53) 4.3L (LV3), 5.3 (L82)	2019-2021	01
+	15035747	L	SEAL, EXH SYS - LH (Service Lane Part)	CK1 (03-43-53)	2019-2021	01

Click this icon to add all the Single Use parts to the shopping list.

These buttons allow you to switch between the LTG and Single Use parts.

Refreshed GM logo

The new GM logo now appears throughout the EPC.



Multiple Dealer Code (BAC) Support

A single server installation can now support multiple sites with different dealer codes. This is especially useful when several sites access the GM Global EPC from a local installation on the same server.

Grouped Search Results

In some cases, search results now appear in catalog code groups to reduce repetition. This declutters the search results. While this feature works for most vehicles, it is most obvious when searching parts for shared-platform trucks. Hovering over a result in the Model-Catalog column displays the list of vehicles on which the part is used:

Hovering over the search result opens a list of vehicles to which the part applies.

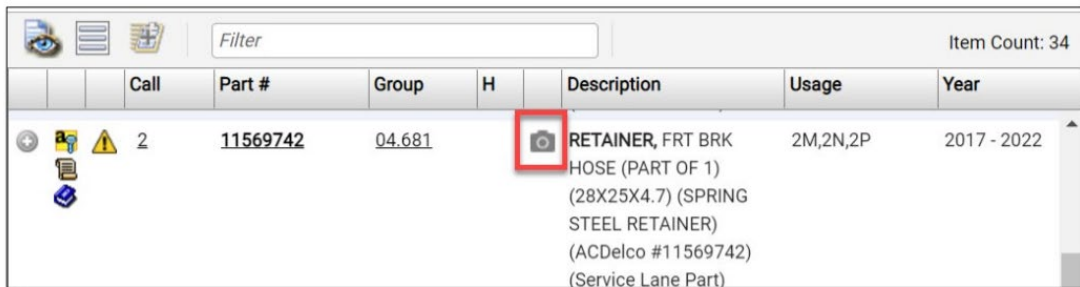
Model - Catalog	Group	Part #	H	Part Description
K - 563	01.303	23432559		PLATE, FRT GRL NA (Z71 NAMEPLATE W/TAPE)
Light Truck	2015-2015	Silverado / Sierra / Cheyenne - 03, 43, 53 Bodystyle (4WD / AWD)		
Light Truck	2015-2015	Suburban / Yukon XL / Escalade ESV - 06 Bodystyle (4WD / AWD)		
Light Truck	2015-2015	Tahoe / Yukon / Escalade - 06 Bodystyle (4WD / AWD)		
C - 5C1	01.303	23432559		PLATE, FRT GRL NA (Z71 NAMEPLATE W/TAPE)
EMBLEM-EMBLEM PKG-PLATE,				


Clicking the group or part description for a search result prompts you to choose from a list of applicable illustrations:

Select Vehicle		
Please select a vehicle from the list.		
Vehicle		
Light Truck	2015-2015	Silverado / Sierra / Cheyenne - 03, 43, 53 Bodystyle (4WD / AWD)
Light Truck	2015-2015	Suburban / Yukon XL / Escalade ESV - 06 Bodystyle (4WD / AWD)
Light Truck	2015-2015	Tahoe / Yukon / Escalade - 06 Bodystyle (4WD / AWD)

Improved Access to Part Photos

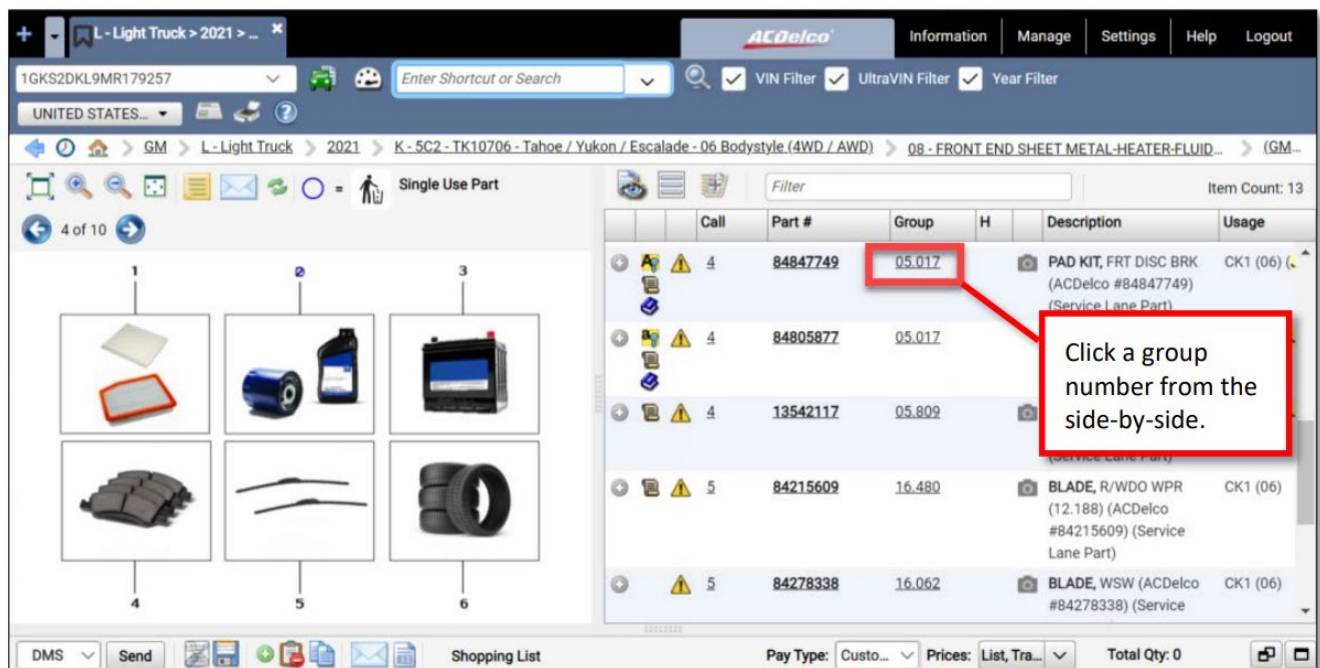
The camera icon that provides access to part photos now appears in more places, such as at the illustrated parts list (side-by-side). This makes it much easier to access pictures, whether you use illustrations or shortcuts to find parts.








	Call	Part #	Group	H	Description	Usage	Year
	2	11569742	04.681		RETAINER, FRT BRK HOSE (PART OF 1) (28X25X4.7) (SPRING STEEL RETAINER) (ACDelco #11569742) (Service Lane Part)	2M,2N,2P	2017 - 2022

Quick Linking to Part Text from an Illustration

Linking to the part text from an illustration is easier. From the side-by-side, click the part's group number to open the Part Usage Information screen:



The screenshot shows the ACDelco software interface. On the left, there is an illustration of a vehicle with numbered callouts (1-6) pointing to various components. On the right, a parts list table is displayed. A red box highlights the group number '05.017' in the 'Group' column of the first row. A callout box with a red arrow points to this group number, containing the text: "Click a group number from the side-by-side."

	Call	Part #	Group	H	Description	Usage
	4	84847749	05.017		PAD KIT, FRT DISC BRK (ACDelco #84847749) (Service Lane Part)	CK1 (06)
	4	84805877	05.017			
	4	13542117	05.809			
	5	84215609	16.480		BLADE, R/WDO WPR (12.188) (ACDelco #84215609) (Service Lane Part)	CK1 (06)
	5	84278338	16.062		BLADE, WSW (ACDelco #84278338) (Service	CK1 (06)

From the Part Usage Information screen, click the group number next to the “Part Usage for Callout...” heading to go to the part text:

Part Usage Information

☒ VIN Filter
☒ UltraVIN Filter
☒ Year Filter

Make: Light Truck

Year: 2021

Model: Tahoe / Yukon / Esca...

	Call	Part #	Group	H
<div> <div></div> <div></div> <div></div> </div>	4	84847749	05.017	

Part Usage for Callout 4 Group

05.017

05.017 ADJUSTER - PAD KIT - SHOE KIT Brake

Part #	H	Description
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Clicking this group number takes you to the part text.

This is especially useful as it allows you to see ACDelco part brands that are displayed in part text only:

05.017 ADJUSTER - PAD KIT - SHOE KIT Brake

Group 2 of 71

Type to narrow

Additional Part Filters

Showing 7 of 7 Parts

Part #	H	Description	Usage
GM GENUINE PARTS/ACDELCO GM ORIGINAL EQUIPMENT			
84847749		PAD KIT, FRT DISC BRK (ACDelco #84847749) (Service Lane Part)	CK1 (06) FRT & RR DISC BRAKES W/ABS 17+* (J61)
84805877		PAD KIT, RR DISC BRK (ACDelco #84805877) (Service Lane Part)	CK1 (06) FRT & RR DISC BRAKES W/ABS 17+* (J61)
13514244		SHOE KIT, RR BRK (CONTAINS ACTUATOR SEAL & 2 BOLTS) (ACDelco #171-1249) (Service Lane Part)	CK1 (06) FRT & RR DISC BRAKES W/ABS 17+* (J61)
ACDELCO GOLD			
19422670		DISC BRAKE PAD SET, FRONT (Ceramic)(GM Brake Code J61) (ACDelco #17D2173CH) (Service Lane Part)	CK107,109 (06) CADILLAC (Z75),G M C (Z88)
ACDELCO PROFESSIONAL			
19425069		DISC BRAKE PAD SET, REAR (Ceramic) (ACDelco #17D2174CH) (Service Lane Part)	CK107,109 (06) CADILLAC (Z75),G M C (Z88)
ACDELCO SILVER			
19422671		DISC BRAKE PAD SET, FRONT (Ceramic)(GM Brake Code J61) (ACDelco #14D2173CH) (Service Lane Part)	CK107,109 (06) CADILLAC (Z75),G M C (Z88)
ACDELCO ADVANTAGE			
19425070		DISC BRAKE PAD SET, REAR (Ceramic) (ACDelco #14D2174CH) (Service Lane Part)	CK107,109 (06) CADILLAC (Z75),G M C (Z88)

Part Note Dates

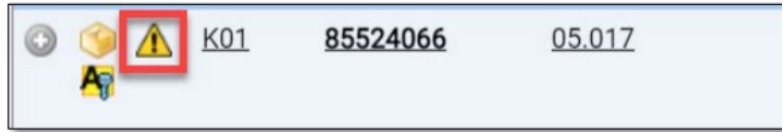
In the Add or Edit Notes window, the creation dates for VIN notes or part notes helps you identify and manage older notes:

Part Notes: 13514522

Author	Language	Note Text	Created	Expires
John Smith	[EN] English (US)	This is a sample note cre.	14-Feb-2022	

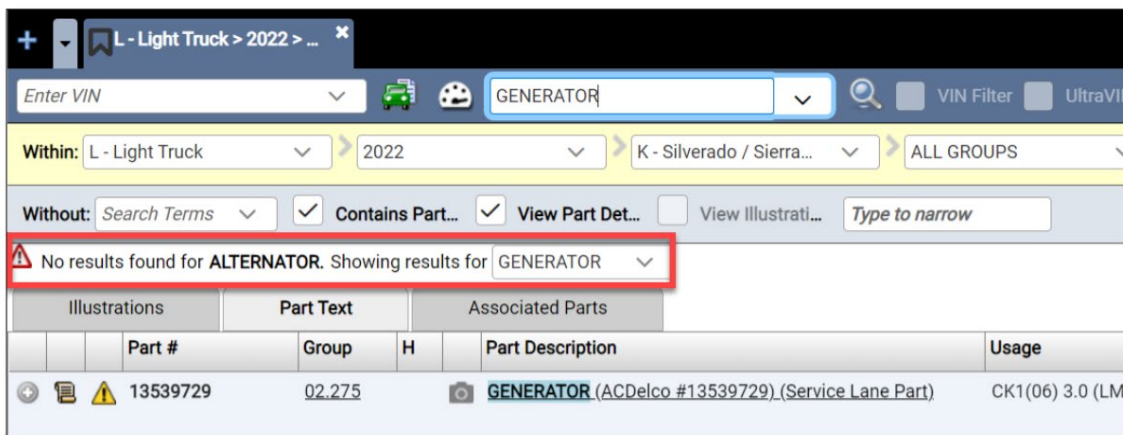
California Proposition Warning on All Parts

The *California Proposition 65* warning now appears, when appropriate, on all parts with a standard message where specific substances of concern are not noted. When warnings are applicable to a part, the Triangle icon will appear:



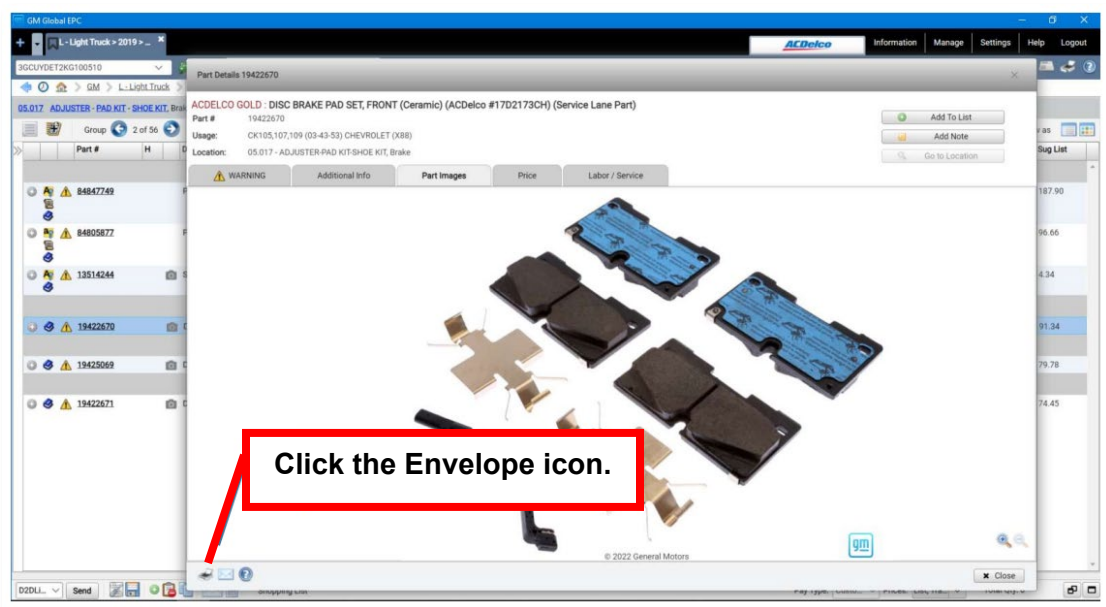
Improved Synonym Library

An expanded and refined library of terms delivers improved efficiency to the Synonyms feature. If you enter a search term that the GM Global EPC doesn't recognize, it is now more likely that you will be directed to the correct part. Here's an example of the Synonyms feature in action. We searched for Alternator:



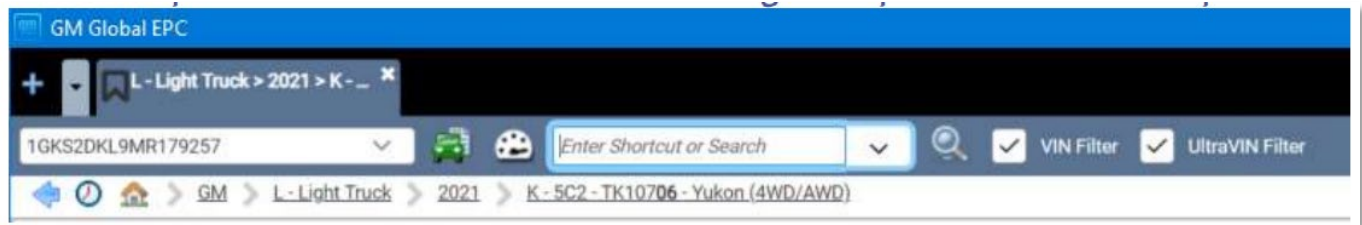
Emailing Part Pictures

Click a part picture's **Envelope** icon to email the picture:



Model-Specific Navigation Information

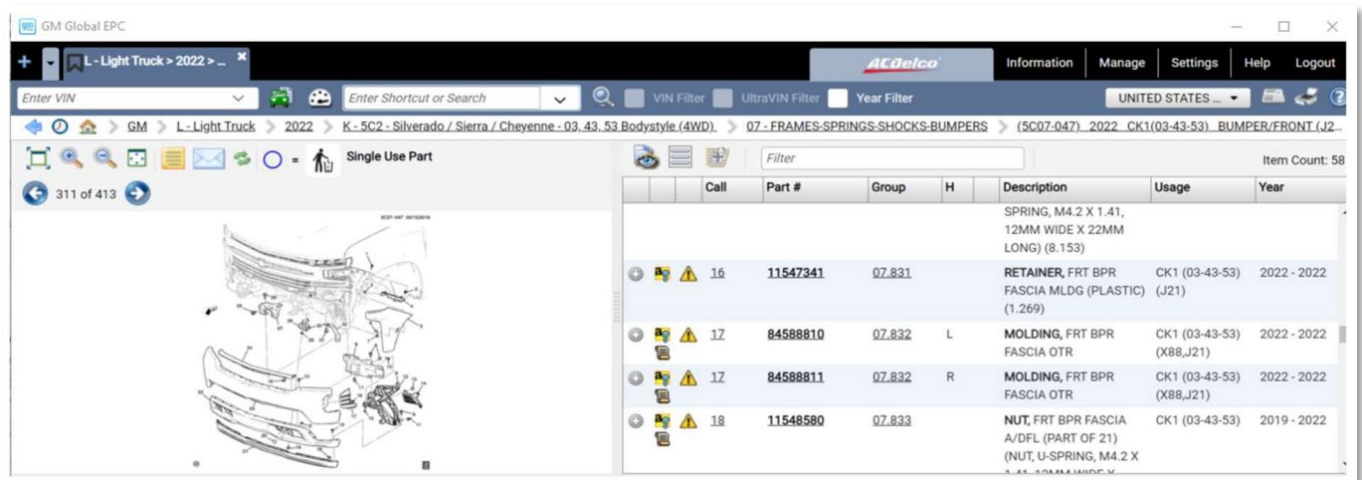
We've improved the information in the navigation path to show the specific model for the active VIN:



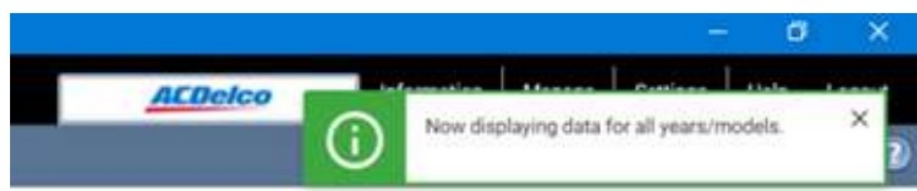
Previously, entering the same VIN showed: K - 5C2 - TK10706 - Tahoe / Yukon / Escalade - 06 Bodystyle (4WD / AWD). We know it's a Yukon. So, the navigation path will now display the specific model and bold the body style to make it easier to quickly identify.

Expanded Display of Parts at the Illustration Level

When unchecking the Year Filter, the illustrated parts list expands to show parts for the complete illustration title year ranges. Previously, the EPC showed only the year range of the selected illustration title. In the example below, only the illustration from the 2022 model year is displayed.



When the Year Filter is removed, a notice informs you that the information display has been expanded:



In our example, the information is expanded to display the full year range for the illustration.

Art Number	Years	Model	Illustration Title
5C07-047	2019-2021	CK1(03-43-53)	BUMPER/FRONT (CHEVROLET X88, TRIM GF3, EXC OBSTACLE DETECTION UD5)
5C07-047	2022	CK1(03-43-53)	BUMPER/FRONT (J21, CHEVROLET X88, TRIM GF3, EXC OBSTACLE DETECTION UD5)

Here is the the result of the expansion:

Call	Part #	Group	H	Description	Usage	Year
16	11547341	07.831		RETAINER, FRT BPR FASCIA MLDG (PLASTIC) (1.269)	CK1 (03-43-53) (J21)	2022 - 2022
17	84588810	07.832	L	MOLDING, FRT BPR FASCIA OTR (X88)	CK1 (03-43-53)	2019 - 2021
17	84588810	07.832	L	MOLDING, FRT BPR FASCIA OTR (X88,J21)	CK1 (03-43-53)	2022 - 2022
17	84588811	07.832	R	MOLDING, FRT BPR FASCIA OTR (X88)	CK1 (03-43-53)	2019 - 2021
17	84588811	07.832	R	MOLDING, FRT BPR FASCIA OTR (X88,J21)	CK1 (03-43-53)	2022 - 2022
18	11548580	07.833		NUT, FRT BPR FASCIA A/D/L (PART OF 21) (NUT, U-SPRING, M4.2 X 1.41, 12MM WIDE X 22MM LONG) (8.153)	CK1 (03-43-53)	2019 - 2022
19	11609982	07.833		BOLT, FRT BPR FASCIA	CK1 (03-43-53)	2019 - 2021

Prompt Where a VIN is Required

If you are using the EPC without a VIN and you navigate to a catalog where a VIN is required, we've added a pop up message that momentarily reminds you to enter one. You can enter a VIN at this point or proceed without one.

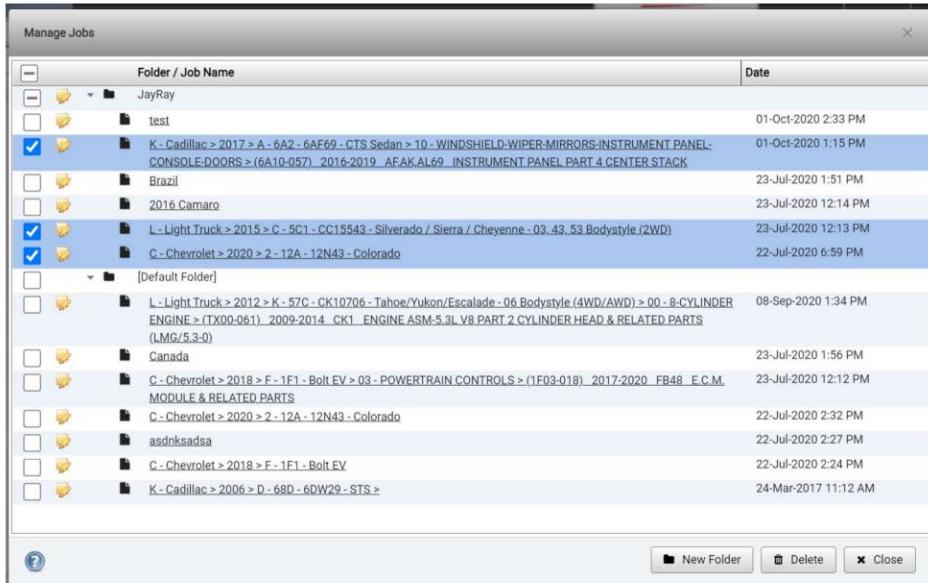
Major Group

- 00 - 4-CYLINDER ENGINE
- 00 - 6-CYLINDER ENGINE
- 00 - 8-CYLINDER ENGINE
- 01 - COOLING SYSTEM-GRILLE-OIL SYSTEM
- 02 - STARTER-GENERATOR-IGNITION-ELECTRICAL-LAMPS
- 03 - FUEL SYSTEM-EXHAUST-EMISSION SYSTEM
- 04 - AUTOMATIC TRANSMISSION
- 04 - TRANSFER CASE
- 04 - BRAKES
- 05 - BRAKES-REAR AXLE-PROPELLER SHAFT-WHEELS-TIRES
- 06 - FRONT AXLE-FRONT SUSPENSION-STEERING
- 07 - FRAMES-SPRINGS-SHOCKS-BUMPERS
- 08 - FRONT END SHEET METAL - HEATED GLASS - FLUIDS - LUBRICANTS - CHEMICALS - PAINT - MAINTENANCE ITEMS

A VIN is required for this navigation

Better Ways to Work with Saved Jobs

For those who have a long list of saved Jobs, it's now easier to delete jobs you no longer need:



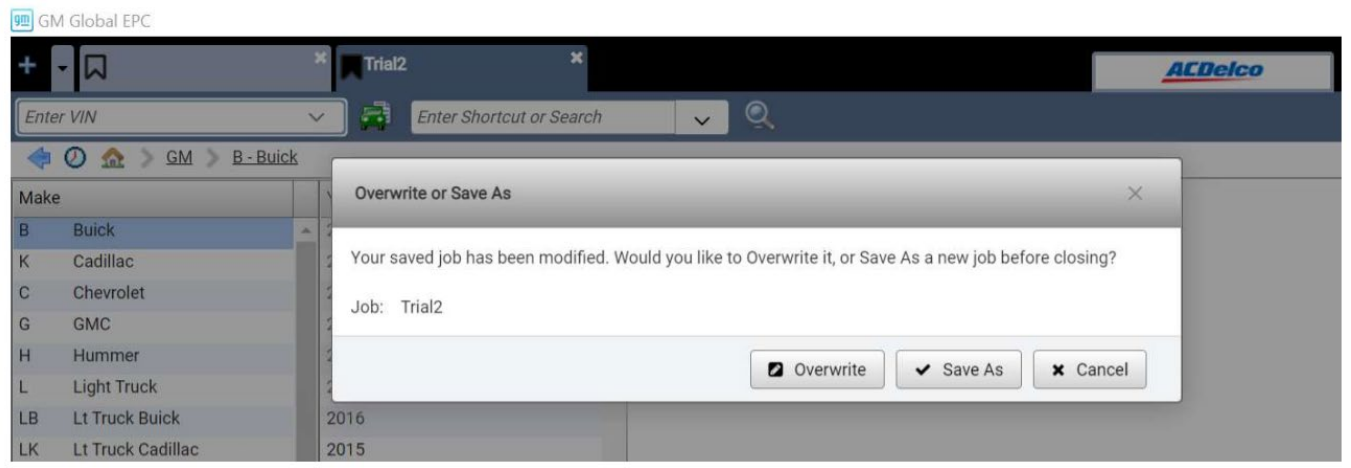
You now have options to...

- ✓ Delete All Saved Jobs
- ✓ Delete All Jobs within a folder
- ✓ Delete Selected Jobs

Just put a check mark next to Jobs you want to remove and Delete!

To make a copy of a saved job, right-click the Job tab and select **Save As**. This allows you to save the copy job with a new name.

If changes are detected when you attempt to close as saved job, a notice presents you with options:



ACDelco Logo Update

The ACDelco logo has been updated to match the latest branding on ACDelco parts packing.



Expanded Access to Bulletins

Previously, GM EPC provided access to Bulletins from 1997 to current. We've changed this to be the most current 25 years going forward. This change applies to bulletins published as of January 1, 2022.

Email Delivery Improvement

A problem is which some GM EPC emails were identified as Spam has been resolved. Emails from the GM EPC to your customers will show as from: email@gm.com for GM web EPC users. For users of the GM EPC DVD or USB, emails will be coming from: email@snaponbusinesssolutions.com. These will pass your customer's email spam filters.

You Feedback is Very Important

Thank You!

You comments and suggestions are a valuable part of our continuous improvement process. If you have anything to share, please do so! You can send us your feedback from the GM EPC by selecting **Help -> Contact Us**, then send your comments to gmpartscatalog@gm.com. You can also call the GM EPC Technical Support help desk at **888-994-6372**.